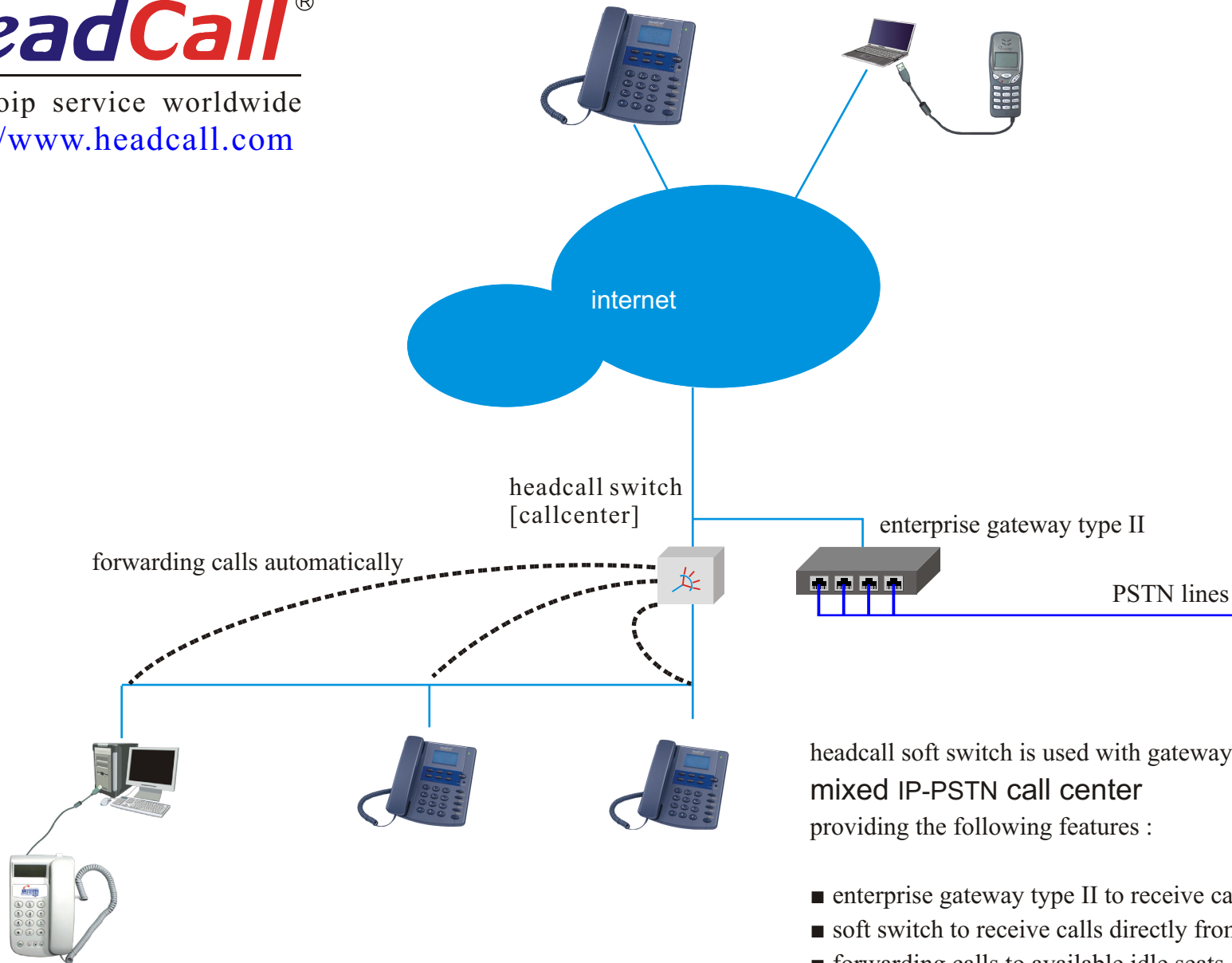


HeadCall®

free voip service worldwide

<http://www.headcall.com>



headcall soft switch is used with gateway type II to construct mixed IP-PSTN call center providing the following features :

- enterprise gateway type II to receive calls from PSTN
- soft switch to receive calls directly from internet
- forwarding calls to available idle seats
- classifying the seats with different priorities
- delivering calls according to the seat's priority
- setting each seat to report its status to the switch